

Terms and Conditions

Definitions: "Transportation Services" means the transportation pursuant to the Itinerary and related services, as requested and contracted for by the Chartering Party under the Service Contract. "Chartering Party" means the customer requesting and contracting for transportation and related services. A "Passenger" is an individual transported by the Service Provider under the Service Contract. "The Company" means Corporate Connection Lines. "Date of Service" means the first date of service or movement in the Itinerary. The "Service Contract" means the legal agreement between the Chartering Party and Corporate Connection Lines with respect to the Transportation Services to be provided, including these Terms and Conditions, the cost and other financial terms and all other relevant information such as the number of Passengers, Date of Service and the specific itinerary for the movement. "Equipment" means the vehicle(s) and equipment to be used to carry out the Service Order. "Order Quotation" means the rates for services, individual and in total.

1. PAYMENT

Final payment for charter service is due and payable at least fifteen (15) days in advance of the date of departure of the charter (the "Charter Date") or at time of booking depending on the date and type of order. Review your proposal for deposit

2. CANCELLATION

The Chartering Party must notify The Company of cancellation via fax, phone or email. There is no cancellation fee if the cancellation is made at least fifteen (15) days prior to the Date of Service. Cancellations are subject to a cancellation fee calculated as a percentage of the total cost of Transportation Services under the Service Contract based on the number of days prior to the Date of Service that the Company receives notification thereof:

15 days: 30 % cancellation fee

7 days: 50 % cancellation fee

3 days: 100% cancellation fee

3. ADDITIONAL CHARGES

When, at the request of the Chartering Party, any change in service resulting additional miles or hours to that specified on the charter service order produced, an additional charge shall be made for such additional service. Tolls, highway fees, parking fees, etc. will be separate and additional elements in the determination of any additional charges. The Company will notify the Chartering Party of any additional charges that may be expected to be incurred at the time of the original order. Any additional fees unforeseen prior to the departure of the charter are the responsibility of the Chartering Party.

4. EXTENDED DAY TRIPS

The Chartering Party is responsible for reserving and paying for a room for each driver. A thorough itinerary is required for extended day trips at least two (2) weeks prior to departure and the final itinerary must be received at least one (1) week prior to departure. Prices are subject to change based on the final itinerary.

5. DRIVER HOURS

Canadian - Federal Department of Transportation safety regulations allow drivers to drive up to thirteen (13) hours in a 24 hour period, but must not exceed fourteen (14) hours on duty. Drivers also cannot drive after sixteen (16) hours has elapsed since the driver started their work shift, regardless of the number of on-duty hours. The driver must be given eight (8) consecutive hours off before resuming duties.

US - Federal Department of Transportation safety regulations prohibit drivers to be on duty more than fifteen (15) hours per day, ten (10) of which are for driving (including a thirty (30) minute pre and post trip vehicle inspection). The driver must be given eight (8) consecutive hours off before resuming duties.

7. DAMAGES TO BUSES

The Chartering Party is fully responsible for all damage to the Equipment or injuries caused to Passengers or other third persons caused by any Passenger or any baggage, parcels or other property brought on board or transported on the Equipment by any Passenger. The cost of repairing damage to Equipment resulting from acts of any Passenger shall be charged to the Chartering Party and is to be paid as soon as such cost is determined.

8. ARRIVAL TIME

The time of arrival at starting point, stop-over point, destination, or return to point of origin cannot be guaranteed. The Operators are pre-selected and have instructions to drive at all times in compliance to all governing laws. Unusual road, traffic and weather conditions are beyond the control of NorthWest Bus Lines and the Operator, and delays occasioned by same will not be the responsibility of the Company or the Operator. Late arrivals due to these and other occurrences out of the control of the Operator are not grounds for cancellation of the charter.

9. EQUIPMENT

(a.) If for some reason beyond the control of The Company, a mechanical failure requires the replacement of Equipment, the replacement Equipment may be of a different type, size or age.

(b.) Certain over-the-road motor coaches have video screens and player for passenger use. The Chartering Party is solely responsible for the provision of any and all content to be shown on any such equipment.

(c.) The Company reserves the right to substitute other Equipment sufficient to accommodate the number of passengers specified in the Service Contract.

10. BAGGAGE

The Chartering Party assumes full responsibility for the suitability and integrity of any baggage, parcels or other property intended to be transported in the baggage compartment of the Equipment. The Company shall not be held liable for damages to baggage and parcels, or the contents carried therein. Baggage and all other personal property will be handled only at passengers' own risk. Passengers' baggage shall be carried subject to the available accommodations provided by interior and/or

11. OBJECTIONABLE PERSON

Company and its service providers reserve the right to refuse to transport persons under the influence of intoxicating liquor or drugs, or who are, or are likely to become, objectionable to other persons or if the driver feels threatened in any way.

12. CONDUCT OF PASSENGERS

Passengers shall not obstruct with the Operator in the discharge of his/her duty or tamper with any apparatus or appliance on the bus.

13. UNUSUAL CLEANING

In the event that the charter trip's activities require greater than normal amount of time and material necessary to clean bus properly upon its return to garage, the Company, at its option, may require additional cost to cover such additional time and materials. There will be a \$150 cleanup fee for vomit on the bus.

14. LIMITATION OF LIABILITY

THE COMPANY SHALL BE LIABLE IN ANY EVENT OR FOR ANY REASON, INCLUDING BREACH OF THIS AGREEMENT, EITHER DIRECTLY OR INDIRECTLY, TO THE OTHER PARTY OR ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES OR LOSS OF PROFITS ARISING OUT OF THIS AGREEMENT, EVEN IF SUCH DAMAGES WERE FORESEEABLE OR THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IT IS EXPRESSLY AGREED THAT THE COMPANY SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO ANY PARTY FOR AN AMOUNT GREATER THAN THE SINGLE BUS CHARTER FEE FOR THE DAY IN QUESTION.

15. UNFORSEEABLE EVENTS

The Company shall not be liable for any failure or delay in performing their obligations under the Service Contract, and shall not be deemed in breach of its obligations there under, if such failure or delay is due to Acts of God, natural disasters, national, provincial or local states of emergency, acts of war or terrorism, labor strike or lock-out, or other industrial or transportation accident caused by any third party, any violation of law, regulation or ordinance by any third party or any other cause not within the control of The Company.

16. PRICES SUBJECT TO CHANGE

All prices quoted in the confirmation are subject to change under the circumstances described (a.) If the price of diesel fuel increases by more than twenty percent (20%) between the date of the confirmation and the date of the charter, the Company may charge a fuel surcharge; (b.) If there is a change in the federal, provincial or municipal laws or regulations or market conditions between the date of the confirmation the charter that (i.) Require material modifications be made to the motor coach chartered under the confirmation prior to the date of the charter; (ii.) Cause NorthWest Bus Lines to incur material additional or increased expenses in providing the charter services; (c) If due to market conditions or order discrepancies the estimated cost of the trip is higher than the initial estimate. and the date of

17. ENTIRE AGREEMENT

This Agreement constitutes the entire agreement between the parties and supersedes any and all other agreements, either oral or written with respect to the subject matter hereof.

18. NO ASSIGNMENT

The Chartering Party may not assign this Agreement or any of their respective rights, interests, duties or obligations hereunder without the prior written consent of the other party. The Company may assign this Agreement and any of its rights, interests, duties or obligations hereunder without the prior written consent of the Chartering Party .

19. PROHIBITED ITEMS

The following items and activities are prohibited without the written consent of NorthWest Bus Lines: (i.) Decorations; (ii.) Alcoholic Beverages; (iii.) Smoking; (iv.) Glass containers; (v.) Golf shoes or other shoes with spikes; (vi.) Fuel containers; and (vii.) Generators.

20. ADA / SCHOOL BUS PERMIT NOTICE

Any group that requires an ADA accessible or School Bus Permitted bus & driver is requested to inform Company in writing at the time of the reservation.